



City of PALM COAST

October 6, 2020

Scheduling Inspections using Alexa!



We are excited to announce that you can now request, cancel and check the status of your building inspection as well as check a permit status through Amazon's Alexa.

The following commands will be recognized:

- **Request Inspection**

- Alexa ask Palm Coast to request inspection
- Alexa schedule an inspection in Palm Coast
- Alexa schedule a building inspection in Palm Coast
- Alexa schedule my building inspection in Palm Coast

- **Cancel Inspection**

- Alexa ask palm coast to cancel inspection
- Alexa cancel an inspection in Palm Coast
- Alexa cancel a building inspection in Palm Coast
- Alexa cancel my building inspection in Palm Coast

- **Permit Status**

- Alexa, ask palm coast for permit status
- Alexa, check my permit status in Palm Coast
- Alexa, check the status of my permit in Palm Coast

- **Inspection Status**

- Alexa, ask Palm Coast for inspection status
- Alexa check my inspection status in Palm Coast
- Alexa check the status of my inspection in Palm Coast

You can also ask Alexa to 'OPEN PALM COAST' to get all Palm Coast options.

If you experience difficulties with the commands, be reminded Alexa doesn't know 'where' you want to schedule an inspection unless you specify Palm Coast.

This function improves safety if using in your vehicle from our current phone system by talking rather than using a keypad.

How to use Alexa from your phone:

- Register for an Amazon account (Amazon.com) - you can also create an account after downloading the App to your phone.
- Go to the app store on your phone and download Amazon Alexa and sign in.

